

## Self-Assessment Survey for Domain Name Registrars 2025

<p><b>Controller</b> Finnish Transport and Communications Agency (Traficom)</p>	<p><b>Controller's contact details</b> PO Box 320, FI-00059 TRAFICOM, Finland kirjaamo@traficom.fi Tel. +358 29 534 5000</p> <p><b>Contact details of the controller's data protection officer</b> PO Box 320, FI-00059 TRAFICOM, Finland tietosuoja@traficom.fi Tel. +358 29 534 5000</p> <p>If your message contains confidential, secret or otherwise sensitive content or a personal identity code, please use Traficom's <a href="#">secure email</a>.</p>
<p><b>Grounds for and purpose of the data processing</b></p> <p>The Finnish Transport and Communications Agency Traficom will carry out, as in previous years, a voluntary evaluation of fi-domain name registrars in 2025. The evaluation will be conducted as a self-assessment completed by the registrar using a Webropol form.</p> <p>Participation in the evaluation is entirely voluntary and free of charge for the participating registrar. Registrars have had the opportunity to register in advance as part of the survey's target group.</p> <p>The evaluation criteria will be scored, and the total score will be converted into a star rating from 0 to 5 stars. The star classification will be published in Traficom's registrar search at: <a href="https://traficom.fi/en/communications/fi-domains/search-registrars">https://traficom.fi/en/communications/fi-domains/search-registrars</a>.</p> <p>Private individuals acting as registrars cannot participate in the evaluation, as data protection regulations prevent us from publishing their results in the public registrar search.</p>	

Data content	
<p>The data undergoing processing</p>	<p>In the survey, domain name registrars are asked to evaluate the content of their own websites. The survey is completed via a Webropol link, which is sent to those registrars who have pre-registered for the self-assessment survey.</p> <p>Webropol uses cookies that are necessary for the functioning of its service platform and uses them to collect the data listed below. These cookies are related to monitoring the functionality and quality of the service. Webropol uses cookies to collect e.g. the following information:</p> <ul style="list-style-type: none"> <li>- Operating system</li> <li>- Browser version</li> <li>- IP address</li> <li>- Browser add-ons</li> <li>- The number of times surveys have been opened during one</li> </ul>

	<p>week</p> <ul style="list-style-type: none"> <li>- Page download time</li> <li>- Incomplete responses</li> </ul> <p>Traficom sends messages related to the survey via the service <a href="mailto:uutiskirjeet.traficom.fi">uutiskirjeet.traficom.fi</a>.</p> <p>The cookies used in the <a href="mailto:uutiskirjeet.traficom.fi">uutiskirjeet.traficom.fi</a> service are technical cookies that enable the functionality of the service.</p>
Sources of the processed data (where data is received from)	Traficom receives information from data subjects themselves through a survey on the Webropol platform.
Storage period of personal data	The responses collected via the Webropol survey are stored on Webropol's server for the duration of the survey. After that, the responses are transferred to Traficom's own server and deleted from the Webropol service. Webropol retains data collected via cookies for 14 days.

<b>Data processing</b>	
Recipients and categories of recipients of personal data (to whom personal data is disclosed)	Personal data is stored on the Webropol Oy (business ID FI17739602) service platform. Webropol Oy and Traficom have an agreement on processing personal data.
Processing of personal data on behalf of the controller	<p>Webropol Oy (business ID FI17739602) acts as a processor and its subcontractors Telia Cygate Oy (business ID 0752421-0) and Qumio Ltd (business ID 2466203-3) as sub-processors. Webropol may not transfer personal data to third parties, except to specific subcontractors agreed upon by Webropol and Traficom. The following subcontractors may act as processors in accordance with the definition in the data protection regulation when serving as Webropol subcontractors to ensure and improve the development, usability and reliability of the system: Telia Cygate Oy (business ID 0752421-0) and Qumio Ltd (business ID 2466203-3).</p> <p>In the service <a href="mailto:uutiskirjeet.traficom.fi">uutiskirjeet.traficom.fi</a>, personal data is processed on behalf of Traficom by Liana Technologies (Koodiviidakko Oy, business ID 19399621). Personal data is processed on behalf of the controller only during the stages when the <a href="mailto:uutiskirjeet.traficom.fi">uutiskirjeet.traficom.fi</a> service is used to send messages</p>
Transfer of personal data to third countries outside the EU/EEA	The data will not be transferred outside the EU/EEA countries.
Automated decision-making and profiling	The processing of personal data does not involve automated decision-making or profiling.

<b>Rights related to the processing of personal data</b>
<b>About exercising rights</b>

You can exercise your rights by submitting a request to Traficom by email or post. The controller's contact details are listed in this privacy statement under the section 'Controller's contact details'.

### **The right to lodge a complaint with the supervisory authority**

If you believe that your personal data is being processed in violation of legislation, you may lodge a complaint with the Office of the Data Protection Ombudsman.

Office of the Data Protection Ombudsman  
PO Box 800, FI-00531 Helsinki  
tietosuoja(at)om.fi  
tel. +358 29 566 6700

Right of access	The data subject has the right to obtain from the controller confirmation as to whether or not personal data concerning him or her is being processed. If processing takes place, the data subject has the right to access the personal data.
Right to rectification	The data subject has the right to obtain from the controller without undue delay the rectification of inaccurate personal data concerning him or her.
Right to object	<p>In situations where the processing of personal data is based on public interest, the exercise of official authority vested in the controller or the legitimate interest of the controller or a third party, the data subject has the right to object to the processing of personal data concerning him or her.</p> <p>If a data subject uses his or her right to object, the controller must stop the processing of the personal data, unless the controller demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject, or for the establishment, exercise or defence of legal claims.</p> <p>If personal data is processed for direct marketing purposes, the data subject has the right to object to the processing without any specific grounds.</p> <p>In situations where personal data is processed for statistical or research purposes, the data subject may object to the processing on grounds relating to his or her particular situation, in response to which the controller must stop processing the data subject's data, unless the processing is necessary for performing a task carried out for reasons of public interest.</p>
Right to restriction of processing	<p>The data subject has the right to obtain from the controller restriction of processing if:</p> <ul style="list-style-type: none"> <li>- the accuracy of the personal data is contested by the data subject;</li> <li>- the processing is unlawful but the data subject opposes the erasure of the personal data and requests the restriction of their use instead;</li> </ul>

	<ul style="list-style-type: none"> <li>- the controller no longer needs the personal data for the purposes of the processing, but it is required by the data subject for the establishment, exercise or defence of legal claims;</li> <li>- the data subject has objected to the processing of the personal data pending the verification of whether the legitimate grounds of the controller override those of the data subject.</li> </ul>
Right to data portability	The data subject has the right to receive the personal data concerning him or her, which he or she has provided to the controller, in a structured, commonly used and machine-readable format and the right to transmit those data to another controller without hindrance from the controller to which the personal data have been provided, where the processing is based on consent or on a contract and the processing is carried out by automated means.
Right to erasure	In situations where the legal basis for the processing of personal data is something other than compliance with a legal obligation, the data subject has the right to obtain from the controller the erasure of personal data concerning him or her. The requested data will be erased unless the controller has a legal basis for refusing to erase the data, such as a legal obligation to retain the data.
Right to withdraw consent	Insofar as personal data is processed on the basis of the consent of the data subject, the data subject may withdraw his or her consent at any time by notifying the controller of the withdrawal. Withdrawing consent will not affect the lawfulness of processing carried out on the basis of the consent of the data subject before its withdrawal.