Basic information on the register

Name of the register	
.fi domain name register and .fi domain name dispute resolution	

Controller	Controller's contact details
Finnish Transport and Communications Agency (Traficom)	PO Box 320, FI-00059 TRAFICOM kirjaamo@traficom.fi telephone +358 (0)29 534 5000 **Contact details of the controller's data protection officer** PO Box 320, FI-00059 TRAFICOM tietosuoja@traficom.fi telephone +358 (0)29 534 5000 If your message contains confidential, secret or otherwise sensitive content or a personal identity code, please use Traficom's secure email. Instructions for sending secure email to Traficom: https://www.traficom.fi/en/traficom/contact-details/sending-secure-email-traficom

Grounds for and purpose of the data processing
The legal basis for the processing of personal data is compliance with a legal obligation (Article 6(1)(c) of the General Data Protection Regulation). Traficom maintains a domain name register of domain names ending with the country code .fi and a database of the technical data of domain names for the purpose of directing internet traffic (fi-root) in accordance with section 164 of the Act on Electronic Communication Services (917/2014, hereinafter the 'AECS'). The domain name register was established for the purpose of carrying out the duties described in section 171 of the AECS. Traficom processes requests to remove domain name entries and resolves disputes concerning .fi domain names at the request of rights holders in accordance with section 169 of the AECS. Traficom can publish data stored in the domain name register on its website and other electronic services based on section 167 of the AECS. The publication of data stored in the domain name register via the WHOIS protocol and the domain name search service (Fi-domain name search) on Traficom's website (traficom.fi) is based on section 167 of the AECS. The publication of data via the 'Search for registrars' and 'Check who the registrar of the domain name is' search services is based on the consent of registrars.

Data content

Register data	I Register of currently valid domain names
	Identifying data of the **domain name holder**: - contact identifier - first name and last name or company name - personal identity code or business ID or other identifying information - type of business/organisation Contact information of the **domain name holder**: - contact person - email address (process address) - other email address - street address - postal code - city - country

- telephone number

Basic information of the **domain name**:
- domain name
- domain name status
- period of validity of the domain name
- name of registrar
- additional information

Technical information of the **domain name**:
- any name servers registered with the domain name and their IP addresses
- information on the use of Domain Name System Security Extensions (DNSSEC)
- DS records
- information on registry lock use

Identifying data of the **domain name registrar**:
- contact identifier
- first name and last name or company name
- personal identity code or business ID or other identifying information
- type of business/organisation

Reseller
- company name
- department/contact person
- address
- postal code
- city
- state/province
- country
- telephone number
- email address

Technical contact person
- company name or private individual's first name and last name
- department/contact person
- address
- postal code
- city
- state/province
- country
- telephone number
- email address

Contact information of the **domain name registrar**:
- department/contact person
- email address (process address)
- other email address
- street address
- postal code
- city
- country
- mobile telephone number

Additional information about the **domain name registrar**:
- information on whether data is public (the data is published via the registrar search service on the traficom.fi website if the registrar has selected this option)
- the registrar's star rating (if the registrar has participated in voluntary evaluation)
- website (home page) address
- email (for the registrar search service)
- city (for the registrar search service)

- telephone number (for the registrar search service)
- services (name servers, email, web hotel, virtual servers, DNSSEC services, domain name management without other services, services for private individuals, automatic renewal reminder)
- contact information for emergencies (telephone number and email)
- message transmissions
- contact information of commercial contact person
- prepayment account balance
- prepayment account balance limit
- reference number
- the domain name registrar's account transactions
- the domain name registrar's name servers
- EPP account information
- EPP interface's allowed IP addresses
- public part of the EPP account's server certificate
- contact information of the reseller or technical or administrative contact person
- additional information

Contact information of the **domain name registrar's** administrator and basic user:
- first name and last name
- telephone number
- email address

II Register archive

Domain name archive
- domain name
- contact identifier, username or business ID
- user's personal identity code or date of birth (DD.MM.YYYY)

Registrar data archive
- name of registrar
- business ID or personal identity code or date of birth (DDMMYYYY)
- identifier
- name server
- reference number
- email address
- country

Contact archive
Identifying data of the **domain name holder**:
- contact identifier
- first name and last name or company name
- personal identity code or business ID or other identifying information
- type of business/organisation

Contact information of the **domain name holder**:
- contact person
- email address (process address)
- other email address
- street address
- postal code
- city
- country
- telephone number

Reseller:
- company name or private individual's first name and last name
- department/contact person
- address
- postal code
- city

	- state/province - country - telephone number - email address **Technical contact person:** - company name or private individual's first name and last name - department/contact person - address - postal code - city - state/province - country - telephone number - email address **III Processing of domain name removal requests** - A domain name removal request contains the contact information of the party who submitted the request or their agent. The .fi domain name removal form is subject to the same cookie policy as the traficom.fi website (https://www.traficom.fi/en/about-site). **IV Search services** - The WHOIS protocol and the domain name search service (Fi-domain name search), 'Search for registrars' and 'Check who the registrar of the domain name is' search services on Traficom's website (traficom.fi) are subject to the same cookie policy as the traficom.fi website (https://www.traficom.fi/en/about-site).
Data sources of the register (where data is received from)	The data stored in the domain name register is received from domain name registrars in accordance with section 164, subsection 2 and sections 165, 167, 168 and 170 of the AECS. Fi-domain name registrars act as independent data controllers and are responsible of personal data processing on behalf of they own clients/registrants/data subjects in a whole. Traficom is responsible of the fi-domain name registry data base entity. The domain name register also contains data that was entered into the register during the period of validity of the Domain Name Act (228/2003) and the transition period of the Act on Electronic Communication Services before 5 September 2016, meaning before the adoption of the so-called registrar model. This data was entered into the register by domain name holders themselves or other persons/companies commissioned by domain name holders. The data required for the domain name register is also collected as part of operations related to Traficom's own customer service and the processing of .fi domain name removal requests and related decision-making and from YTJ (the Finnish Business Information System maintained by the Finnish Patent and Registration Office, hereinafter PRH), VTJ (the Digital and Population Data Services Agency's Population Information System), VIRRE (PRH's information service for trade register data) and PRH's information service for the Finnish Register of Associations. As regards the processing of domain name removal requests, data is received via the removal request form filled by the party that submitted the request or their agent, data on the domain name holder is received from the domain name register and potential additional (personal) data is obtained from the parties during the hearings on the matter.
Retention period of personal data	Domain names and related data are stored in the .fi domain name register for as long as the domain name holder's registration is valid. The data is archived when the period of validity of the domain name expires and the subsequent one-month grace period ends.

	When a domain name registrar ends operation as a registrar, their registrar account is removed and the account is archived. The registrar's registrar account is also removed and archived if they do not operate as a registrar. Data content of the fi-domain name register and as regards the resolution of domain name disputes, the correspondence and issued decisions related to disputes are stored permanently on the basis of an appraisal decisions issued by the National Archives of Finland.

Data processing	
Recipients and recipient groups of personal data (Disclosure)	Traficom can publish data stored in the domain name register on its website and other electronic services based on section 167 of the AECS. Data stored in the domain name register is published via the WHOIS protocol, the domain name search service (Fi-domain name search), 'Search for registrars' and 'Check who the registrar of the domain name is' search services on Traficom's website (traficom.fi) and the OData API. Domain names registered to private individuals are not published via the WHOIS protocol, the domain name search service (Fi-domain name search) and the OData API. The information of domain name registrars is not published via the domain name search service unless the registrar has given their consent for this. Only fi-domain name registrars located in EU-/EEA-area are able to register fi-domain names to private persons. Restriction doesn´t apply to the fi-domain name registrars located outside EU-/EEA-area, whose state of location has a binding data transfer arrangement in force or who have separately certified to apply the data transfer arrangement. As regards the processing of domain name disputes, both parties to the dispute are named in the decision issued on the dispute. If the holder of the domain name is a private individual, the name they have submitted to the domain name register is also disclosed via the issued decision to the party who submitted the removal request. Confidentiality regulations or other restrictions on the disclosure of information notwithstanding, Traficom has the right to disclose documents that it has obtained or drawn up in connection with carrying out its statutory duties and disclose confidential information to other authorities in accordance with section 318 of the AECS. All information requests concerning .fi domain names are processed and assessed on a case-by-case basis in accordance with the requirements of the EU's General Data Protection Regulation (2016/679), the Data Protection Act (1050/2018) and the Act on the Openness of Government Activities (621/1999).
Processing of personal data on behalf of the controller	Not applicable.
The transfer of personal data to third countries outside the EU	Data stored in the domain name register is disclosed via the WHOIS protocol, the domain name search service (Fi-domain name search), 'Search for registrars' and 'Check who the registrar of the domain name is' search services on Traficom's website (traficom.fi) and the OData API within above mentioned limitations. Fi-domain name registrars manage data they have informed of their own clients to the fi-domain name registry within above mentioned limitations.

Rights of the data subject

Right to access personal data	The data subject has the right to receive from the controller confirmation as to whether or not personal data concerning them is being processed. If processing takes place, the data subject has the right to access their personal data. The access request must be directed at the controller. Traficom's contact details are included in this privacy statement. Instructions for submitting an access request are available on Traficom's website: https://www.traficom.fi/en/communications/fi-domains/domain-name-holders-rights
Right to rectification	The data subject has the right to demand the controller to rectify inaccurate or incorrect personal data concerning them without undue delay. The rectification request should be addressed to the controller.
Right to object	This right does not apply to the processing operations in question since the legal basis for the processing of personal data is compliance with a legal obligation.
Right to restrict processing	The data subject can request the controller to restrict the processing of their personal data in situations corresponding to Article 18 of the General Data Protection Regulation (679/2016).
Right to withdraw consent	The domain name registrar can withdraw their consent for the publication of their data via the 'Search for registrars' and 'Check who the registrar of the domain name is' search services. The domain registrar can withdraw their consent independently via the services in question. Withdrawing consent does not affect the lawfulness of processing carried out based on the consent before the withdrawal.
Right to data portability	This right does not primarily apply to the processing operations in question since the legal basis for the processing of personal data is compliance with a legal obligation. The consent only applies to the publication of the domain name registrar's data via the 'Search for registrars' and 'Check who the registrar of the domain name is' search services.
Right to erasure	This right does not primarily apply to the processing operations in question since the legal basis for the processing of personal data is compliance with a legal obligation. However, the domain name registrar can erase their data from the 'Search for registrars' and 'Check who the registrar of the domain name is' search services. For more information, please refer to the 'Right to withdraw consent' section.
Right to lodge a complaint with the supervisory authority	The data subject has the right to lodge a complaint with the Data Protection Ombudsman if the data subject believes that their personal data is being processed in violation of relevant legislation. This right does not restrict other administrative appeals or judicial remedies.